

## INVENTOR INFORMATION

Inventor One Given Name:: Alan G  
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Postal Address Line One:: 93 Gray Street  
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City of Residence:: Kitchener  
State or Province of Residence:: Ontario  
Country of Residence:: Canada  
Citizenship Country:: Canada  
Inventor Two Given Name:: Neil S  
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State or Province:: Ontario  
Country:: Canada  
Postal or Zip Code:: N2N 2C1  
City of Residence:: Kitchener  
State or Province of Residence:: Ontario  
Country of Residence:: Canada  
Citizenship Country:: Canada  
Inventor Three Given Name:: Stephen M  
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State or Province:: Ontario  
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Postal or Zip Code:: N0J 1B0  
City of Residence:: Bright  
State or Province of Residence:: Ontario  
Country of Residence:: Canada  
Citizenship Country:: Canada  
Inventor Four Given Name:: Terry J  
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State or Province of Residence:: Ontario  
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Inventor Five Given Name:: Robert H  
Family Name:: Yip  
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#### CORRESPONDENCE INFORMATION

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#### APPLICATION INFORMATION

Title Line One:: METHOD AND SYSTEM FOR FACILITATING TELEC  
Title Line Two:: OMMUNICATIONS SERVICE PROVISIONING AND S  
Title Line Three:: ERVICE ASSURANCE  
Total Drawing Sheets:: 9  
Formal Drawings?: Yes  
Application Type:: Continuation  
Docket Number:: SWA01 P-105A  
Secrecy Order in Parent Appl.?: No

#### REPRESENTATIVE INFORMATION

Representative Customer Number:: 28101

#### CONTINUITY INFORMATION

This application is a:: CONTINUATION OF  
> Application One:: 09/874,535  
Filing Date:: 06-05-2001

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